

THE BURNAVON THEATRE



Visual Story for Live Performances



www.burnavon.com/your-visit

the burnavon

On (insert date of performance) you are going to watch a show at the Burnavon Arts Centre. You are going to see a show called (insert name of show). The show starts at (insert time).



Arrival

When you get to the theatre there may be a lot of people waiting. If you don't have your tickets, you will need to collect them from The Box Office. You might have to wait in a queue, but it will not take long.



While you wait for the main auditorium to open you may want to have a drink or a snack from the bar (First Floor) or The Snack Cart on the Ground Floor if they are open.



Taking Your Seat

You can access the auditorium from different levels, it depends where your seat is located. Your ticket will show you a Door Number, and this is where you need to go, to find your seat. Door C is on the ground floor beside The Box Office. Door A and Door B are upstairs on level one beside The Gallery Bar. If you do not want to use the stairs you can use the lift.

There will be a member of Front of House staff at the door. They will look at your ticket and show you to your seat. You will walk into the auditorium, where there will be lots of seats and other people waiting to see the show. There may be people sitting near you that you do not know, but this is okay.



The Start of The Show

When it is time for the show to start, there will be an announcement on the loudspeaker to say the show is about to begin. You will also see the message below on the screens in the bar area and at The Box Office. The theatre will get a little darker, and everyone will quieten.

The word "SHOWTIME" is displayed in large, bold, capital letters. Each letter is outlined in red and filled with a grid of small, glowing yellow lights, giving it a classic marquee sign appearance. The letters are set against a plain white background.

**The show is about to begin.
Please make your way into the auditorium
and take your seat.**

If you want to you can leave the auditorium at any time during an ASD-Friendly performance, there is a designated Quiet Space if you need some time away from the theatre environment. The Quiet Space does not have any visual or audio streams. Burnavon staff will direct you to the Quiet Space.

The Interval

Halfway through some shows there will be a break, this is called an interval. During the interval the lights will get brighter, and people will leave the auditorium to get a drink, or go to the toilet. There will be an announcement over the loudspeaker, to tell you how long is left of the interval, and when to re-enter the auditorium.

The Second Half

When the interval has finished, everyone will go back to their seats and sit down again. It will get darker and quieter again, just like the beginning of the show. The performers will come back out and finish playing out the story or singing their songs.

The End of the Show

When the show is finished, all performers may come out on stage and bow to the audience. This is called a curtain call. The audience will clap so the performers know how much everyone enjoyed the show. Some people will cheer and make loud noises to show they had a really good time. If it is too noisy you can cover your ears, or ask the person that came with you, to take you out of the auditorium.

Helpful Tips

- There is a Free Car Park available at the side of the Theatre.
- Arrive early to have a look around and collect your tickets, go to the toilet and have time to familiarise yourself with your surroundings.
- Accessible Toilets are available on all levels.
- While you wait for the show to begin, if it gets too busy, the Quiet Space will be open at ASD-Friendly performances. It will be available at least 15 minutes before the show starts and 15 minutes after the show ends.
- If you require any more information or assistance, please do not hesitate to contact Box Office by calling 028 8676 9949 (Option 1).

We look forward to welcoming you.

The Burnavon Team