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# The Burnavon

*Visual Story for Live Performances*



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### *Arrival*

When you get to the theatre there may be a lot of people waiting. If you don't have your tickets you will need to collect them from the box office. You might have to wait in a queue, but it will not take long.



While you wait for the main auditorium to open you may want to have a drink or a snack from the bar, if it is open.



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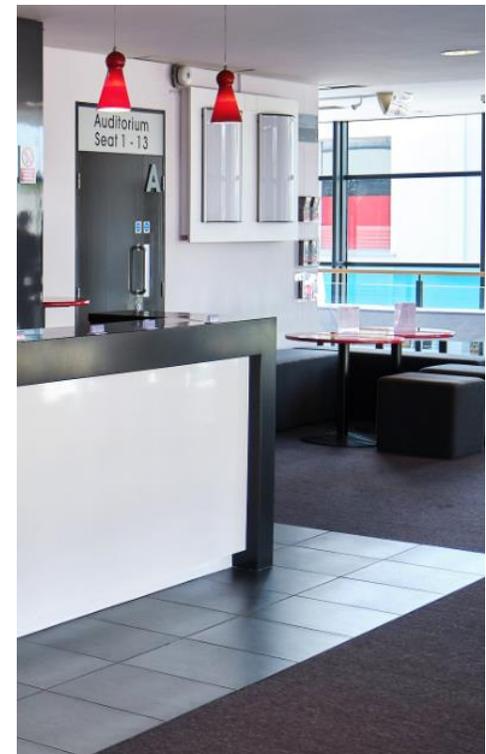
### *Getting Seated*

You can access the auditorium from different levels, it depends where your seat is. Your ticket will show you a Door Number, and this is where you need to go, to find your seat.

Door C is on the ground floor beside box office. Door A and Door B are up the stairs on level one beside the bar. If you do not want to use the stairs you can use the lift.

There will be a member of Front of House staff at the door. They will look at your ticket and show you your seat.

You will walk into the auditorium, where there will be lots of seats and other people waiting to see the show. There may be people sitting near you that you do not know, but this is okay.



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*The Show Will Start*

When it is time for the show to start, there will be an announcement on the loud speaker to say the show is about to begin.

The theatre will then get a little darker, and everyone will get quieter.



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If the performance is an ASD friendly performance and you want to leave the auditorium at any time, there is a Quiet Room on the Ground Floor (the studio) if you need some time away from the theatre environment. The Quiet Room does not have any visual or audio streams.

If the performance is an ASD friendly performance there is also a Chill Out Zone with a screen showing the performance outside the auditorium (bar area).



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### *The Interval*

Halfway through the show there will be a break, this is called an interval.

During the interval the lights will get brighter and people will leave the auditorium to get a drink, or go to the toilet.

There will be an announcement over the loud speaker, to tell you how long is left in the interval, and when to go back in to the auditorium.

### *The Second Half*

When the interval has finished, everyone will go back to their seats and sit down again.

It will get darker and quieter again, just like the beginning of the show.

The performers will come back out and finish playing out the story, or singing their songs.

### *The End of the Show*

When the show is finished, all of the performers may come out on stage and bow to the audience. This is called a curtain call. The audience will clap so the performers know how much everyone liked the show. Some people will cheer and make loud noises to show they had a really good time.

If it is too noisy you can cover your ears, or ask the person that came with you, to take you out of the auditorium.

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### *Helpful Tips*

- Free Car Park available at the side of the Theatre.
- Arrive early to have a look around and collect your tickets, go to the toilet and have time to settle into the theatre.
- At ASD Friendly performances there will be a screen in the bar area, showing the performance, if you need it.
- Toilets available on all levels of the theatre, including disabled toilets.
- While you wait for the show to begin, if it gets too busy, the Quiet Room will be open at ASD Friendly performances. It will be available at least 15 minutes before the show starts and 15 minutes after the show ends.

If you require any more information or assistance, please do not hesitate to contact Box Office by calling 028 8676 9949.

We look forward to welcoming you to the Burnavon.

